

Project Information Sheet

PROFI (Project and Financial Accounting for Malteser International)

Malteser International was founded in 1953. The international development organisation provides humanitarian help and post-disaster relief to many countries and regions in times of crises. CIWI GmbH works with Malteser International in countries such as Nicaragua. More than 3.500 employees are active mainly in practical welfare service. Malteser international furthermore disposes of 35.000 volunteers.



CIWI GmbH has advised Malteser international on the implementation of a new global finance and project accounting system. Thus, Fundtrac® has replaced SAP as the standard software at Malteser. At present Fundtrac® is in regular use in approximately 40 locations worldwide by over 180 users.

Project Objectives

- Implementation of Fundtrac® as the core system for project accounting and financial bookkeeping
- Complete restructuring, redefinition and documentation of workflows and project management processes
- Improvement of the internal and external reporting practice (ie. project transparency, audits of the donor organizations)
- Improvements in budgetary control and real-time access to all relevant project data
- Connection of worldwide branch offices to the central Malteser project database
- Implementation of global scalability for future extension of services

Project Scope

- Connection of offices on 3 continents and in 16 countries (approximately 40 locations) to one unified project management solution
- Replacement of the de-centralized financial accounting solution
- Core team of ca. 10 people
- Team of ca. 40 users in the branch offices

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