

# ASP/Satellite Connectivity

## Availability Everywhere: Satellite Connectivity in Remote Locations

Many organizations in social services are required to collaborate on project information such as budget status or project progress with their employees or partners in locations in developing countries or crisis regions. For this purpose, however, the necessary software flexibility to access, inspect or exchange data in real-time over the Internet is often unavailable. Moreover, in many areas of the world, no infrastructure and thus no network connectivity exists.

CIWI solutions adapt flexibly to the demanding work conditions in the world's crisis regions. Independent of local client/server infrastructures, all software solutions can be used anywhere in the world and access data remotely over the Internet. And if even basic connectivity is absent, CIWI provides for the implementation and maintenance of the necessary IT components.

## Application Service Providing

With the help of the comprehensive and hassle-free ASP service from CIWI, all applications can be used worldwide in any location over the Internet. Your user data is safely available round the clock, centrally managed at the CIWI data centre.

Centralized system maintenance provided by CIWI GmbH allows you to concentrate fully on your business. Regardless of where you or your field workers are based in the world, you will have your data available online and all employees will be able to access all financial and project data simultaneously - both in the field and "from home". Original documents are scanned and are digitally available without the need to mail them internationally.

Your business is freed from the need to manage and maintain a fixed IT infrastructure. Affordable monthly licensing fees protect your investments.

How you benefit from CIWI solutions:

- Geographical independence: decentralized access to all your data over the Internet
- Access all data from the fields at the headquarter including all project and financial information pertaining to decentralized projects
- Scans of documents reside safely at the CIWI data centre
- No mailing of paper documents necessary
- E-mail support
- IT infrastructure requirements in the field are minimal: one PC and basic Internet connection
- Centralized maintenance of hardware and software at the CIWI data centre
- Maximum availability of IT infrastructure
- Protection of investments through affordable monthly fees

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## Satellite connectivity

CIWI GmbH does not let its clients down even when working in remote locations. For organizations working in crisis regions where Internet is unreliable or not available at all CIWI will install and maintain high-performance satellite connectivity to keep employees working. This does not only allow CIWI solutions such as Fundtrac® to be run over the Internet. Customers also benefit from telephony and general communication applications' availability over the Internet in any part of the world and at a substantial cost advantage.

How you benefit from CIWI solutions:

- CIWI supplies all necessary infrastructure
- CIWI supplies and maintains satellite connectivity worldwide
- Contractual agreements for your satellite connection are centrally managed through CIWI
- Fundtrac and e-mail available as ASP solutions also in locations without IT infrastructure
- 24/7-connectivity to the World Wide Web
- Telephony and communication applications over the Internet to the EU or the USA at a substantial cost advantage
- New income-generating business opportunities in developing countries, ie. Internet cafés
- Comprehensive accounting solution available at an affordable monthly fee and fixed prices for IT infrastructure

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