

# CIWI GmbH

## CIWI Builds Transparency

### CIWI – Your Partner for Projects

CIWI GmbH is a software company operating on a global scale with its head office in Ulm, Germany. Its aims are to raise the effectiveness of development aid through the use of advanced technologies in project development at NGO's, public agencies and multinational donors. From Ulm, CIWI's team supports clients in more than 60 countries through software for actors in development, consulting, capacity development and connectivity services. CIWI develops customized and flexible information and management systems for integrated financial and project management to globally implement transparency standards in accounting and budget control. CIWI's engagement goes beyond the development of "out-of-the-box" software solutions and their installation. Whether it is professional education for the employees of actors in development aid, technical support or help in implementation of project ideas CIWI will develop personalized solutions for organizations of any size, thereby reducing transaction costs and helping to fight corruption through standards-based accounting practice.

### Project and Financial Management Solution Fundtrac®

The employees of the CIWI GmbH are particularly experienced in the area of project and financial management for development organizations. The software Fundtrac® was developed based on this knowledge. It ensures effective planning, budgeting, accounting and evaluation of projects. Based on a centrally managed database, all functions of financial and project management are available to all users – regardless of their location. This way, relief organizations and donors stay informed about project parameters and real-time status data at any time. Supporting its technical services, CIWI offers professional training on any aspect of aid management information systems as well as hands-on project and financial controlling.

### Fundraising Management


Today, efficient and effective management of fundraising and fund management activities is a must for organizations receiving or giving donations. The liaison management with small and major donors is as important as the transparent administration of funds received and the rapid and seamless handling of the entire donation workflow. Fundtrac® offers a fundraising solution for individual donor administration and the transparent control of funds and operative assets. Advanced functions for evaluation and reporting assist in strategic planning and complete the portfolio of the Fundtrac® solution.

### Project Development

We support clients in the development of their projects from day one to actual on-site implementation. We offer comprehensive advice from the initial idea to strategic planning to evaluation in close cooperation. Whether this

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includes the professional drafting of a project proposal or the search for a network of partners – CIWI’s specialists lend support from the first conceptual draft to the successful completion of a project.

### **Application Service Providing**

With the help of a comprehensive ASP implementation package from CIWI, software solutions can be deployed worldwide over the Internet. Installations run securely and with maximum uptime at the CIWI data centre. This centralised approach to support and maintenance directly through the CIWI GmbH allows clients to fully concentrate on their core business by outsourcing their information management. Regardless of where clients are located in the world, they have all their data available online while colleagues at headquarters can access all financial and project parameters data at the same time from “home”. Paper documents can be managed as scans inside the same system without the need to send anything by mail. Being fully location-independent, all users have access to the entire set of management functions through a usage model based on affordable monthly fees protecting investments.

### **Satellite Connectivity**

The CIWI GmbH also supplies clients in remote locations with tailor-made connectivity solutions making use of the latest technologies. For organizations operating in regions where Internet access is either nonexistent or unreliable, CIWI offers installation and maintenance of high-performance satellite connections. This does not only allow CIWI’s own solutions such as Fundtrac® to be run over the Internet in a secure environment; clients also benefit from cheap telephony and communication opportunities at a substantial financial advantage.

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# CIWI Customers

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## CIWI in the World

### **Bread for the World**

Bread for the World is the protestant development aid organization of welfare and social work. The organization promotes humanitarian working conditions, education, equitable division of land and healthy living conditions. Fundtrac® was set up with partner organizations to monitor the effectiveness of monetary aid disbursed in Cameroon and Rwanda.

### **Caritas International**

Caritas International is the catholic aid agency for emergency rescue and post-disaster recovery. Caritas is represented in nearly 200 countries and regions of the world through its umbrella organization. By enabling Caritas International to manage its funds centrally and efficiently Fundtrac® helps its executives to permanently monitor the effectiveness of its aid programmes with hundreds of recipients worldwide. It also allows for strategic planning of projects and full and flexible budget control from anywhere in the world in any currency. Moreover, Fundtrac® is set up not only at the Caritas Centre in Germany but also at regional Caritas offices over the Internet (ASP) and on-site with project partners in major global crisis regions.

### **EED Church Development Service**

The German Church Development Service was founded in 1999. It is the central organization of the German Protestant Church for development aid. Fundtrac® was set up for the Church Development Service with more than 20 partner organizations in Central Africa.

### **terre des homes**

Six international coordination offices of the globally active NGO are working with Fundtrac® to plan development aid and carry out social projects in multiple countries such as Mozambique or Nicaragua.

### **ASB Foreign Aid**

Fundtrac® makes it easy for the international aid agency ASB based in Cologne, Germany, to connect their 25 offices in 13 countries and enable them to work on the same data at the same time.

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## **GTZ**

The German Society for Technical Cooperation is represented in more than 130 countries. It aims to improve the living conditions of peoples through international technical collaboration. The GTZ is a nonprofit, private organization owned by the state. Over a time of 18 months CIWI GmbH together with GTZ experts trained more than 250 Egyptian project executives in ICT integration and financial management. In addition, multiple ICT projects were implemented in the Arab region making use of the Fundtrac® software package.

## **Malteser International (Reg.)**

Malteser International (Reg.) provide humanitarian emergency aid in many countries and regions globally. More than 3.500 employees are active in the delivery of welfare services, 35.000 employees work as volunteers. Fundtrac® has replaced SAP R/3 as the standard aid management solution. At present Fundtrac® is used in more than 40 countries (60 overseas locations) by over 250 users. Their ICT networking infrastructure including individual PC workstations is centrally managed from the CIWI data centre.

## **CIWI Partners**

### **The Fundraising Institute**

The Fundraising Institute focuses on consultancy, research and professional education in fundraising. Founded in 1999, the Institute can look back on many years of experience in fundraising, social marketing and quality management as well as hardware and software development. The core competency of the Fundraising Institute is in “Database Fundraising” as the fundamental and defining instrument of any fundraising activity.

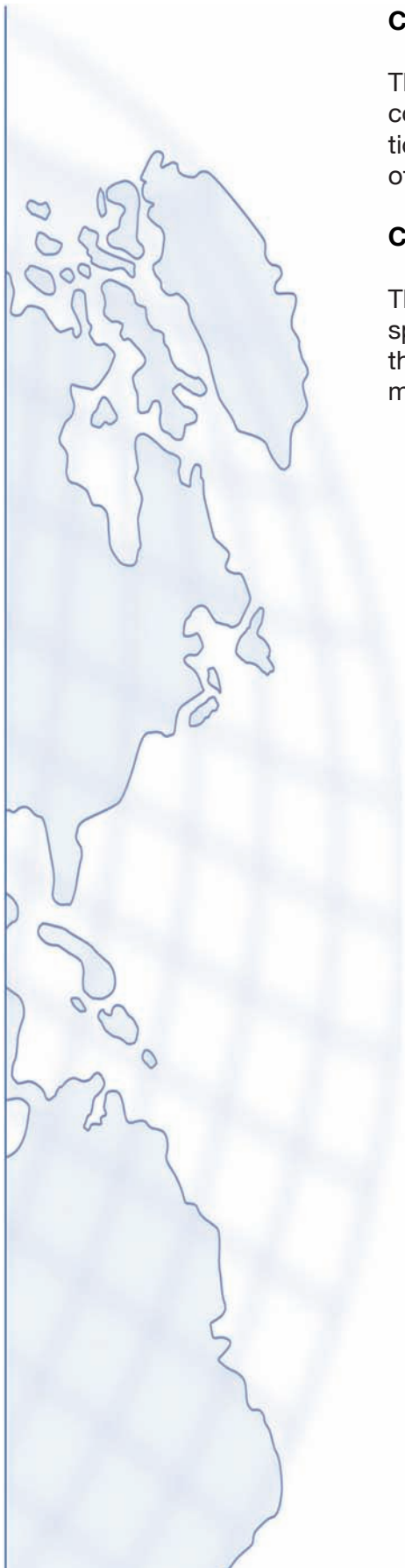
### **Culmentor (Finland)**

Culmentor supports its clients in project development. Our partner assists in the implementation of development projects (e.g. different financing programs) and offers international services as well as a network across all of Europe.

### **Gitech (West Africa)**

Gitech offers its clients customized technology solutions for database management, Internet applications as well as database-driven project management. Moreover, Gitech is certified to set up the Fundtrac® software.

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### **CTC (Georgia)**

The „Centre for Training and Consultancy“ offers management training and consultancy services to clients in regional centres. CTC advises organizations in the field of development aid in order to increase the effectiveness of monetary aid by redesigning project management workflows.

### **C4L (South Africa)**

The „Centre for Lifelong Learning“ has recognized the need for qualified specialists in South Africa and Mozambique. It has dedicated its work to the training of adult management experts. C4L also supports development of organizations and the establishment of networks.

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